



Cancellation and Refund Policy

O'Donnell Vein and Laser requires a 24-hour notice from the patient when canceling any appointment. For cancellations, please call the office at 410-224-3390. **Please DO NOT email us to cancel any appointments.** If you have opted in for text message reminders, you will receive your appointment reminder 48 hours in advance. Otherwise, our office will call you to confirm your scheduled appointment 24-48 hours in advance.

Any appointment, no-show, or arriving more than 15 minutes late is subject to a \$50 no-show fee. If you arrive to your appointment 15 minutes or later, it's possible your appointment may need to be rescheduled. Please call us if you cannot make it to your scheduled appointment as we understand *sometimes* there are circumstance beyond your control, and we try to be accommodating.

Refund Policy

We do not offer refunds for any services provided for any reason.

I, _____, understand and agree to O'Donnell Vein and Laser's cancellation and refund policy. I also agree that I will be billed for any missed appointment, no-show, or if I arrive more than 15 minutes late for my schedule appointment.

Client Name: _____

Client Signature: _____ Date: _____